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SENSE Self-Exclusion

Customer Information



Self-Enrolment National Self-Exclusion
SenseSelfExclusion.com



Do You Want to Take a Break from Visiting Casinos?

It's very easy to self-exclude from EVERY casino in Great Britain by simply enrolling yourself onto SENSE.

You can enrol online from home via your phone, tablet, or PC by visiting our website and following a link to the simple enrolment process.

Alternatively, please speak to a Casino Manager who will help you enrol in person at the casino.

How Does SENSE Self-Exclusion Work?

SENSE is the national self-exclusion scheme for the entire British casino industry. SENSE enrolment therefore applies to ALL casinos.

The minimum SENSE self-exclusion period is SIX MONTHS, but you can extend that period for up to one year if you wish. You can do this either at the time of enrolment or at any point up to six months after your minimum requested period has elapsed.

For details of how to renew / extend your exclusion, visit the SENSE website:

senseselfexclusion.com or
email info@sensescheme.com

By joining SENSE, you agree to your photo and personal data being shared with all participating casinos so that they can then use their best endeavours to stop you from gambling on their premises.

Please ensure that you have read the full Terms and Conditions and Privacy Policy before you enrol. These can be found on the SENSE website, which also gives further details on how the SENSE scheme works.

Within the Terms and Conditions of the scheme, if you DO manage to gain entry whilst self-excluded (in breach of your SENSE agreement), you will not be paid any outstanding winnings or refunded any losses.

You can only remove yourself from SENSE during the six-month period AFTER your minimum or extended period has elapsed. You will need to speak to a Casino Manager in person to remove yourself during this period. You cannot be removed during your minimum period of six months (or extended period of one year) under ANY circumstances.

If you have not removed or extended / renewed your exclusion six months after your minimum requested period has elapsed, it will then expire, and you will be automatically removed.

If you need to speak to someone in confidence about a gambling problem, GAMCARE offers free confidential help and support 24/7. You can contact them by phone on: **0808 80 20 133** or via **online chat at: gamcare.org.uk**

We recommend that you self-exclude from all other forms of gambling, in addition to SENSE. Contact details for other sector schemes (online, bingo, betting shops, and slot machine arcades) can be found on the SENSE website.



senseselfexclusion.com



Wynn Mayfair practices the responsible service of gaming and the responsible service of alcohol

SENSE
SELF-EXCLUSION NATIONAL SELF-EXCLUSION